

Foundations in Care Coordination (Formerly Foundations in Case Management) - 5 CE Credits



In this interactive virtual training, participants will learn the main principles of care coordination when providing services within the San Diego County Behavioral Health Services (BHS) system of care within the context of the Drug Medi-Cal Organized Delivery System (DMC-ODS).

Participants will learn about effective care coordination, develop tools, and collaborate through the use of various exercises: case study review, group activities, video, and discussions. The course design includes knowledge and practical application of care coordination components.

Learning Objectives

- Define care coordination
- Describe benefits of enhanced case management services
- Learn three care coordination categories of service defined by DMC-ODS
- Identify three considerations when providing culturally responsive services
- Describe importance of a warm hand-off approach when providing care coordination services
- Outline best practice documentation for care coordination services

Registration

Click [here](#) to register for the training. This training is FREE of charge to County BHS staff and County-contracted providers.

Cancellations

Please cancel your registration within 48 hours of the start of training to allow those waitlisted to participate.



Virtual Event

Date: Tuesday, February 6th, 2024

Time: 9:00 a.m. - 3:00 p.m.

This course will be conducted remotely through **Zoom**. A link will be sent to participants a week before training.



Registration

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Who Should Attend

All substance use counselors, case managers, therapists, and other direct service providers.



The Trainer

Candice Hendrickson, LMFT is a Licensed Marriage and Family Therapist with over 17 years of experience in working with underserved populations. She recognizes that care coordination, linkage to services, and collaboration with community partners is significant to participant success when working with mental health and co-occurring populations and families.

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LIVE WELL
SAN DIEGO

ADA

Please submit all requests for accommodations two weeks before the training to BHSworkforce.HHSA@sdcounty.ca.gov

Continuing Education

Aurora Behavioral Health Care is approved by the California Board of Registered Nursing, Provider #15298, for **5 contact hours** - the licensee shall be responsible for retaining this document for a period of 4 years after the course concludes; and **5 hours of CE credits** for CAADAC Counselors as required by the California Association of Alcoholism and Drug Abuse Counselors, Provider # 1S-05-675-0825. Aurora Behavioral Health Care is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, LPCCs, and/or LEPs. Course meets the qualifications for **5 hours** of continuing education credit for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Sciences. Aurora maintains responsibility for this program/course and its content. Aurora Behavioral Health Care is a CAMFT Provider #83638 and this course meets **5 hours** of CE credits. Certificates will be issued at the end of the presentation upon completion of the Evaluation.



In order to receive completion and credit/CEs, you must have your video camera on, and you must be in front of your camera for the duration of the training.

No partial CE credit will be awarded – participants may only miss 15 minutes per presentation day, otherwise they will not receive CEs or be able to participate in the training.

If you have questions or to report grievances, please email bhsworkforce.hhsa@sdcounty.ca.gov.

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Course Outline: Foundations in Care Coordination

Candice Hendrickson, LMFT 49672

Educational Goal

To improve the application of care coordination in the delivery of behavioral health services.

Learning Objectives:

Upon completion of this training, participants will be able to:

1. Define care coordination
2. Describe benefits of enhanced case management services
3. Learn three care coordination categories of service defined by DMC-ODS
4. Identify three considerations when providing culturally responsive services
5. Describe importance of a warm hand-off approach when providing care coordination services
6. Outline best practice documentation for care coordination services

Time	Activity
8:45 a.m. - 9:00 a.m.	Enter Zoom waiting room; Video and mic check*
9:00 a.m. - 9:15 a.m.	Introductions; Objectives
9:15 a.m. - 12:00 p.m.	Defining Care Coordination; Care Coordination Categories and Warm Hand-off; Care Coordination Benefits; Cultural Considerations Activity One: Case Study
12:00 p.m. - 1:00 p.m.	Lunch
1:00 p.m. - 2:45 p.m.	Treatment Planning; Navigation and Documentation Overview Activity Two: Case Study
2:45 p.m. - 3:00 p.m.	Wrap-up; Questions and Check-in



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