



# DE-ESCALATION TRAINING FOR DISPATCHERS

**Presented by Mark Marvin, Ph.D., Director  
San Diego Psychiatric Emergency Response Team (PERT)**

Fully interactive training encompassing mental health crisis, de-escalation, and law enforcement responses. The purpose of this course is to provide the student dispatchers, call takers and business office personnel with a base of knowledge for serving individuals in mental health crisis or those with intellectual disabilities. Training is designed for and open to ALL Public Safety agencies.

**Registration:** Please email the PERT Training Coordinator, Brian Stoney, at [PERTtraining@comresearch.org](mailto:PERTtraining@comresearch.org)

**Please submit the following:** Name, Title/Rank, Agency/Division, POST ID#, email, Phone # and POST Course # for the class (date) selected

**Class Location:** HIDTA, 9665 Granite Ridge Drive, Suite 3100, San Diego, Ca. 92123

**Cost:** The Training is FREE!!

**POST Certified  
CPT Credit**

**February 29, 2024  
0800-1700 Hours  
POST Course  
#1371-21207-23-005**

**March 28, 2024  
0800-1700 Hours  
POST Course  
#1371-21207-23-006**

**April 25, 2024  
0800-1700 Hours  
POST Course  
#1371-21207-23-007**

