



De-escalation Training and Registration Information

For over 20 years CSI has developed training initiatives for federal, state and local law enforcement agencies. Our de-escalation training has reached over 600 agencies, while our Train-the-Trainer has reached over 4,000 officers and continues to grow. CSI was selected by the White House as the developer of the Law Enforcement De-escalation Strategies and Tactics for their 21st Century Policing Briefings and the Public Safety De-escalation Tactics for the Department of Justice. Your agency will receive the most comprehensive training and liability protection available, built by a team of experienced law enforcement professionals, academicians and psychologists. Each of our courses includes facilitated instruction, video discussion, interactive role-playing, and scenario-based case studies.

3-Day De-escalation Train-the-Trainer	June 6-8, 2017	140 E 12th St, National City, CA 91950
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Hours: 24 hours

Cost: \$ 475 per person

Facilitators: (2) CSI Law Enforcement Facilitators and (1) CSI staff Psychologist

Description: Designed for medium and large agencies wishing to train their own in-house cadre of instructors for the 16-hour Advanced De-escalation course. This course provides in-depth instruction that will enable attendees to properly facilitate the 4-hour Basic, 8-hour Intermediate or 16-hour Advanced De-escalation course. Upon successful completion of the course, all instructors will receive their certification and receive complimentary access to the CSI De-escalation Train-the-Trainer portal where they can download all course documents, videos and instructional materials.

Course Elements:

- Video Scenarios
- De-escalation Strategies
- Officer Tactics
- Levels of Escalation
- Verbal and Non-verbal Clues
- Trauma Informed Responses – Citizen and Officer
- Acute Trauma Responses
- De-escalating Encounters by Age Group
- Managing Emotions
- Building Rapport and Community Support
- Role-Playing
- Participant Homework
- Participant Instructional Teach-back
- Participant Video Teach-back
- Participant Role-Playing Teach-back

Attendees: Certified Law Enforcement Trainers ONLY

To register for this course, visit <http://communitysafetyinstitute.org/registration/>

Questions? Call CSI at (972) 576-8662