



# TRAINING ANNOUNCEMENT

# ASSERTIVE SUPERVISION

*Practical Approaches for Dealing with Problem Employees*

## CARLSBAD SEPTEMBER 4 - 6

### Hosted by the Carlsbad Police Department

**POST PLAN III – Full Reimbursement for Tuition, Travel, Lodging & Per Diem**  
**Tuition \$275                      STC Certification # 5200-046792**

This 24 hour workshop is for sworn and civilian law enforcement supervisors and managers, including Probation and Corrections. **Also an excellent course for FTO's & aspiring supervisors.**

Let MCA help you develop the knowledge and skills necessary to fairly and effectively deal with poor performing and difficult employees. Our practical, common sense techniques get results without the abuse of power or employee rights. You can hold employees accountable for their job performance and behaviors at work and gain their respect at the same time.

Learn how to:

- Establish and assert your authority while respecting employees rights
- Develop performance standards that clearly communicate expectations
- Give effective feedback and write meaningful performance evaluations
- Implement interventions that effectively correct performance problems
- Apply disciplinary due process
- Confront difficult and resistant employees without losing
- Recognize and handle the manipulations commonly used on supervisors

### **What People Say About This Workshop**

***"In 20 plus years of military & law enforcement experience I have attended many leadership classes, this workshop was by far the most informative and useful"...***

***-Agent Bryan Dillard, Lompoc Police Department***

***"This course is a must for supervisors who want to gain the trust of their subordinates and be an effective leader"...***

***-Sergeant Sergio Banales, Corona Police Department***

***"The best course I have taken since I began law enforcement"...***

***-Sergeant Joe Cline, Chula Vista Police Department***

### **For More Information or to Register**

**Go to [marinconsultingassoc.com](http://marinconsultingassoc.com) or call (707) 963-4041**