



TRAINING ANNOUNCEMENT

ASSERTIVE SUPERVISION

Practical Approaches for Dealing with Problem Employees

CARLSBAD SEPTEMBER 12 - 14

Hosted by the Carlsbad Police Department

POST PLAN III – Reimbursement for Tuition, Travel, Lodging and Per diem
Tuition \$275 STC Certification # 5200-046792

This 24 hour workshop is for both sworn and civilian law enforcement supervisors and managers, including Probation and Corrections. **This is also an excellent course for aspiring supervisors.**

Let MCA help you develop the knowledge and skills necessary to fairly and effectively deal with your most difficult employees. Our practical, common sense techniques get results without the abuse of power or employee rights. You can hold employees accountable for their job performance and behaviors at work and gain their respect at the same time.

Learn how to:

- Establish and assert your authority while respecting employees rights
- Develop performance standards that clearly communicate expectations
- Give effective feedback and write meaningful performance evaluations
- Implement interventions that effectively correct performance problems
- Apply disciplinary due process
- Confront difficult and resistant employees without losing
- Recognize and handle the manipulations commonly used on supervisors

What People Say About This Workshop

“In 20 plus years of military & law enforcement experience I have attended many leadership classes, this workshop was by far the most informative and useful”...

-Agent Bryan Dillard, Lompoc Police Department

“This course is a must for supervisors who want to gain the trust of their subordinates and be an effective leader”...

-Sergeant Sergio Banales, Corona Police Department

“The best course I have taken since I began law enforcement”...

-Sergeant Joe Cline, Chula Vista Police Department

For More Information or to Register

Go to marinconsultingassoc.com or call (707) 963-4041